

Process and Things was founded on the idea that healthcare needs a focus on practical, efficient and sustainable models.

We see opportunity for breaking down silos, thinking big picture, and reconstructing solutions to complex challenges. In a changing workforce, rising leaders need to accelerate their learning in preparation for stepping into big roles.

We can help shape that learning experience, whether it's process or anything else that paves the way toward future success.



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Leader Education

We bring a real-world lens to enhance traditional education and aim to expand the learning journey of leaders at all stages of their career

01 | Content Consultation

We can advise on content and methods to infuse practical examples and exercises into your learning curriculum

02 | Scenario and Simulation-Based Training

Our scenario and simulation-based training can be incorporated into an existing program or implemented as a stand-alone feature of your curriculum at the appropriate learning stage

03 | Audio Learning

Our audio learning series are designed to be informative and entertaining, discussing everything from healthcare leadership to trending topics to learning from colleagues. We can develop a series tailored toward your needs.

Our offerings.



Think Tank

We can learn, analyze, simplify and brainstorm with you or provide a framework to jumpstart your thinking

01 | Case Studies and White Papers

We can provide case studies and white papers to start conversations about leading through diverse scenarios

02 | Career Pathways

We offer career pathways to guide leaders through the process of preparing for a new leadership role, focused on building self-awareness

03 | Strategy Sessions

We can partner with you to create a structured approach for solving a problem or addressing a leadership challenge, from strategy to implementation.



Our team.



MANAGING PRINCIPAL

Pradipta Komanduri, MHA, FACHE

Leads with extensive experience in hospital, ambulatory, medical group, and service line management. Served in quality/safety, patient experience, continuous improvement, and information technology roles. Training and certifications in Lean/Six Sigma, Diversity & Inclusion, and Malcolm Baldrige Quality Award National Board of Examiners.



PRINCIPAL

Jake Rosenberg, MHA, FACHE

Leads with strategy and operations experience with the nation's largest integrated delivery system. Served in healthcare strategy, business planning, patient experience, and hospital operations roles. Experienced in facilities and support services. Recipient of the ACHE Early Healthcare Career Executive Regent's Award.

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We believe the solution lies with leaders being able to solve complex challenges using foundational leadership and problem-solving skills.

Our own experience reflects the need for learners to gain real-world experience early and often.



Process and Things can help.

Contact Us:

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